

RACK RATES

STUDIO APARTMENT

Minimum 2-night stay	01.10.22 - 30.04.23	01.05.23 - 30.09.23	01.10.23 - 30.04.24
	RACK	RACK	RACK
Self-Catering Per Night	R 3 200.00	R 2 400.00	R 3 500.00
Cleaning fee (Once Off)	R 350.00	R 350.00	R 350.00

ROOM CONFIGURATION

Rooms	Rooms/Units	Number of Guests	Configuration
1	Studio Apartment	2 Adults and 2 Children under the age of 12	Beds: 1 x King and 1 x Double Sleeper Couch Air Conditioned Lounge with couches, Sleeper Couch, fireplace and flat screen with DSTV. Balcony with view over Stellenbosch. Underground parking for 1 vehicle.

SERVICES & FACILITIES

- Underground Parking
- Lounge + Fully equipped kitchen with all appliances
- Tea/Coffee Making Facilities
- Nespresso Machine
- Ironing facilities
- Braai facilities
- Free Wi-Fi

CHILD POLICY:

Children of all ages are welcome at 22 Eikehoff Apartment.

LOCATION:

22 Eikehoff, Church Street, Stellenbosch, 7601, Western Cape, South Africa

22 EIKEHOFF APARTMENT TERMS & CONDITIONS

PAYMENT POLICY

A confirmed booking comprises the following terms & conditions:

- Deposit payment of 50% upon confirmation of reservation.
- Balance payment must be received by 22 Eikehoff Apartment no later than 30 days prior to arrival.
- Reservations made less than 30 days prior to arrival will require full payment within 48 hours.

CANCELLATION POLICY

Cancellation must be made in writing and the conditions of cancellation are as follows:

- 31 days and more: free cancellation.
- 30 days and less 100% is forfeited.
- No shows: 100% cancellation fees
- No refund will be given for guests who arrive but leave before the completion of their stay.
- 3% of the Total Deposit/Payment should a refund be required as an admin fee.

PEAK SEASON (15 December – 7 January)

- A 50% non-refundable deposit is required to confirm a reservation.
- Balance payment is required 60 days prior to arrival.

STANDARD TERMS & CONDITIONS

- All bank charges are to be covered by the guest, agent, or operator. If a refund is paid by 22 Eikehoff Apartment, then the bank charges for the refund will be deducted from the refund payment.
- Incorrect quotes or charges to the guest will be covered by the booking agent or operator.
- Provisional bookings will be held for a maximum of 14 days unless an extension has been requested in writing and has been approved.
- This document serves as a binding contract. Upon receipt of this document, you are legally bound to the terms & conditions stated here within.
- The Laws of the Republic of South Africa shall in all respects, govern this contract.
- Rates are quoted in South African Rand (ZAR) and are inclusive of 15% VAT.
- Raw Africa Boutique Collection reserves the right to amend the quoted tariffs should there be any change in the percentage rate of VAT or any other levy, tax or impost becoming payable by Raw Africa Boutique Collection after the date of booking or in the event of the devaluation of the SA Rand.
- Rack Rates provided are a guideline and are not the contracted rates. These are purely for the purpose of comparison and are subject to change without prior notice.

ARRIVAL & DEPARTURES

The Eikehoff Apartment at 22 is a self-check-in establishment where guests receive access codes in advance via email and WhatsApp through a welcome letter. A lock box outside the apartment contains the keys.

Check-in time is from 14:00.

Check-out: by 11:00.

BANKING DETAILS:

- Account Holder: Clara Wiehahn t/a Spanish Farm Guest Lodge
- Bank Name: Nedbank, Somerset West
- Branch Code: 106012
- Account Number: 106 010 7325
- SWIFT Code: NEDSZAJJ

VAT No: 4150 215 236